

**PROFESSIONAL AND OCCUPATIONAL LICENSING UNLICENSED PRACTICE COMPLAINT STATISTICS**

| Boards                                | ARC/LAR | AHC | BO | CHI | CLS | COS/BAR | DEN | ELE | FNR | HAD | MED | NHA | NUR | OPT | OUT | PAC | PAP | PEL | PHA | PLU | PSP | PSY | PTP | RCP | REA | RRE | RTS | SLP | SWP | VET | TOTAL |    |
|---------------------------------------|---------|-----|----|-----|-----|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|----|
| <b>Category/Fiscal Year</b>           |         |     |    |     |     |         |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |       |    |
| FY06 # Unlicensed Practice Complaints | 1       |     |    | 1   |     | 1       | 5   | 34  |     |     | 3   | 1   |     |     | 3   | 5   |     | 3   |     | 32  | 7   | 5   | 1   |     |     | 3   |     |     | 3   | 1   | 109   |    |
| FY07 # Unlicensed Practice Complaints | 3       | 2   | 3  | 1   |     | 1       | 2   | 30  | 2   |     | 6   |     |     | 2   | 1   | 5   |     | 6   | 2   | 26  | 3   | 2   |     |     | 2   | 4   |     | 1   | 1   | 4   | 109   |    |
| FY08 # Unlicensed Practice Complaints | 4       | 4   |    | 1   |     | 20      |     | 34  |     |     | 14  |     | 5   |     |     | 3   |     | 6   |     | 27  | 3   |     | 1   |     |     | 9   |     |     | 1   | 4   | 136   |    |
| FY09 # Unlicensed Practice Complaints | 8       | 2   |    |     |     | 13      | 5   | 18  | 1   | 1   | 6   | 1   | 9   | 1   |     | 5   |     | 4   | 1   | 32  | 1   |     |     | 1   | 1   | 6   |     |     | 1   | 2   | 119   |    |
| FY10 # Unlicensed Practice Complaints | 31      | 2   |    |     | 4   | 3       | 7   | 34  | 2   | 1   | 15  |     | 2   | 1   | 1   | 6   | 2   | 10  | 11  | 54  | 9   |     | 2   |     | 3   | 9   | 1   |     |     |     | 210   |    |
| FY06 # Cease & Desist/Injunctions     |         |     |    | 1   |     |         |     | 28  |     |     | 2   |     |     |     | 2   | 3   |     | 1   |     | 22  | 1   | 4   |     |     |     | 1   |     |     |     | 1   | 66    |    |
| FY07 # Cease & Desist/Injunctions     |         | 2   |    |     |     | 1       |     | 22  | 1   |     | 5   |     |     |     |     | 3   |     | 6   | 1   | 18  | 2   |     |     |     | 1   |     |     |     |     | 4   | 66    |    |
| FY08 # Cease & Desist/Injunctions     |         | 2   |    |     |     | 17      |     | 32  |     |     | 7   |     | 1   |     |     | 1   |     | 3   |     | 24  | 1   |     |     |     |     | 2   |     |     | 1   | 4   | 95    |    |
| FY09 # Cease & Desist/Injunctions     | 5       | 2   |    |     |     | 4       | 5   | 15  | 1   |     | 4   |     | 4   |     |     | 1   |     | 4   |     | 30  |     |     |     |     | 1   | 3   |     |     |     |     | 79    |    |
| FY10 # Cease & Desist/Injunctions     | 4       | 1   |    |     | 4   | 2       | 4   | 23  |     |     | 8   |     |     |     |     | 5   |     | 3   | 6   | 47  | 2   |     |     |     |     | 4   |     |     |     |     | 113   |    |
| FY06 # UP Complaints Dismissed        | 1       |     |    |     |     | 1       | 5   | 6   |     |     | 1   | 1   |     |     | 1   | 2   |     | 2   |     | 10  | 6   | 1   | 1   |     |     | 2   |     |     | 3   |     | 43    |    |
| FY07 # UP Complaints Dismissed        |         |     |    | 1   |     |         | 2   | 6   |     |     | 2   |     |     | 2   | 1   | 2   |     |     | 1   | 8   | 1   | 2   |     |     | 1   | 4   |     | 1   | 1   |     | 35    |    |
| FY08 # UP Complaints Dismissed        | 3       | 2   | 3  | 1   |     | 3       |     | 2   |     |     | 7   |     | 4   |     |     | 2   |     | 2   |     | 3   | 2   |     | 1   |     |     | 7   |     |     |     |     | 42    |    |
| FY09 # UP Complaints Dismissed        | 3       |     |    |     |     | 9       |     | 3   | 1   | 1   | 2   | 1   | 5   | 1   |     | 4   |     | 2   | 1   | 2   | 1   |     |     | 1   |     | 3   |     |     | 1   | 2   | 43    |    |
| FY10 # UP Complaints Dismissed        | 24      | 1   |    |     |     | 1       |     | 11  | 2   | 1   | 5   |     | 2   | 1   | 1   | 1   | 2   | 7   | 5   | 6   | 7   |     | 2   |     | 3   | 4   | 1   |     |     |     | 87    |    |
| # UP Complaints Pending               | 3       |     |    |     |     |         | 3   | 1   |     |     | 1   |     |     |     |     |     |     | 1   |     |     |     |     |     |     |     |     | 1   |     |     |     |       | 10 |
| # Referred to County Attorney         |         |     |    |     |     |         |     |     |     |     | 1   |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |     |       | 1  |

| Board Acronyms |  |
|----------------|--|
| ARC/LAR        | Architects / Landscape Architects                              |
| AHC            | Alternative Health Care  |
| BO             | Boiler Operators   |
| CHI            | Chiropractors  |
| CLS            | Clinical Laboratory Science Practitioners                      |
| COS/BAR        | Cosmetologists/Barbers   |
| DEN            | Dentistry  |
| ELE            | Electrical   |
| FNR            | Funeral Service  |
| HAD            | Hearing Aid Dispensers   |
| MED            | Medical Examiners  |
| NHA            | Nursing Home Administrators                                    |
| NUR            | Nursing  |
| OPT            | Optometry  |
| OUT            | Outfitters & Guides  |
| PAC            | Public Accountants   |
| PAP            | Private Alternative Adolescent Residential or Outdoor Programs |
| PEL            | Engineers & Land Surveyors                                     |
| PHA            | Pharmacy   |
| PLU            | Plumbers   |
| PSP            | Private Security Patrol Officers & Investigators               |
| PSY            | Psychologists  |
| PTP            | Physical Therapy Examiners                                     |
| RCP            | Respiratory Care Practitioners                                 |
| REA            | Real Estate Appraisers   |
| RRE            | Realty Regulations   |
| RTS            | Radiologic Technicians   |
| SLP            | Speech Language Pathologists & Audiologists                    |
| SWP            | Social Workers and Professional Counselors                     |
| VET            | Veterinarians  |