

# DEPARTMENT OF CORRECTIONS



STEVE BULLOCK, GOVERNOR

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August 21, 2013

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Legislative Audit Division  
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Ms. Hunthausen:

This report is being provided to the Legislature as required by §53-30-604 (4), MCA, which states, "The department shall present a biennial report of compliance inspections to the Legislature."

The Corrections Corporation of America owned and managed facility located in Shelby, Montana, (*also commonly referred to as the Crossroads Correctional Center (facility)*) received a license and performance review by department staff December 12-14, 2011 and a license only review December 11-12, 2012. These reviews were conducted in order to help ensure the department's compliance with §53-30-604 (3), MCA.

- The December 2011 review employed eight subject matter experts from the department. The department's monitoring instrument used an objective measurement tool and checklist for members of the team to assess compliance throughout multiple areas of the facility. The major goals were to provide external review of security operations, identify security issues, provide productive recommendations to enhance security, verify that recommendations from previous audits have been appropriately addressed in accordance with American Correctional Standards, and heighten security awareness and proficiency among facility staff. The monitoring instrument contained 324 standards of measurement. Our findings resulted in 297 instances of compliance, 11 instances of non-compliance, 10 areas of partial compliance, and 6 special findings. This yields a 91.7% full compliance rating.
- The December 2012 review employed seven subject matter experts from the department. The major goal of this review was to determine facility compliance with applicable Administrative Rules of Montana (ARM) housed within Chapter 20.27. The department created a license instrument as an objective criteria basis, but it contains fewer criteria than the monitoring tool at 74 items. Of the areas tested, the department found 71 instances of compliance, 2 instances of partial compliance (which were fixed while the review team was on site), and 1 item of partial compliance that required facility follow-up with local officials. The result of the findings generates a 95.9% full compliance rating.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Batista".

Mike Batista  
DIRECTOR

cc: Rhonda Schaffer, AFSD Administrator  
Leroy Kirkegard, MSP Warden  
Pat Smith, Contract Placement Bureau Chief