

Legislator Email

Information Technology Planning Council Update

February 22, 2018

Current Status

The Legislative Services Division has presented a proposal to the Legislative Council. If approved by the Legislative Council, the Division will proceed with implementation.

Activities/milestones completed

- Requirements gathered for email solution
- On December 13, 2017, the division presented viable options for a legislator email solution and a proposal to purchase Mindcentric at the Legislative Council Meeting
- Demo email accounts have been set up for Legislative Council members to review and test the proposed Mindcentric solution

Activities/milestones to be completed

- On March 14, 2018:
 - o Mindcentric will provide a high-level overview and demo to Legislative Council
 - o The Legislative Council will meet and make a decision regarding the Mindcentric proposal

Awareness items

- If Mindcentric is the approved email solution, the division will complete a migration strategy in July 2018 (FY19) for all legislators who currently use the state's mt.gov email solution.
- Due to the new and increased security restrictions applied to the email solution provided by the State Information Technology Services Division (SITSD), current legislators find it cumbersome to access their legislator email accounts from various devices. The SITSD has now implemented mobile device management (MDM) and multi factor authentication (RSA MFA) as additional security measures for accessing emails. This means that along with requiring legislators to change passwords every 60 days, use of the SITSD email solution would require legislators to also use MFA, which adds a step to the login process.
- Budget restraints and resource availability limit OLIS's ability to support multiple legislator email systems.

Scope/Schedule/Cost updates

- A decision by the Legislative Council at the March meeting regarding acceptance of this proposal is the next step to assure that a migration schedule and implementation strategy can be developed and completed in time for the Legislative Session.
- The migration of mailboxes from mt.gov is included in the price quoted from Mindcentric
- If no action is taken and legislators remain on the SITSD email solution, there will be a cost increase from a current rate of \$31/user/year to \$360/user/year. This increase applies to all users on the state's email system.

Contact

- The Business Analyst leading this project is Darrin McLean. His contact information is Office Room 020, dmclean@mt.gov, 406-444-0540.