



January 5, 2025

## **DPHHS Response to Legislative Committee Information Request**

**Requesting Committee:** Children, Families, Health and Human Services Interim Committee

**Committee Meeting Date:** November 5, 2025

**Requested Information:** SNAP-Related

1. At the November 5 meeting, the Department mentioned it does not have access to the system it uses to communicate with SNAP recipients. The committee appreciates the Department's efforts to communicate with SNAP recipients via print mail. If there is not access to this system in the future, how does Department plan to communicate with recipients, especially when required to do so by the USDA Food and Nutrition Service? Are there any electronic communication tools available?
  - a. The Department currently has access and authority to use all SNAP systems. During the federal shutdown, the Department was not authorized to use the typical SNAP EBT system to issue non-USDA approved benefits. However, the Department was able to, and at times required to, use our systems to send client correspondence and update clients about their benefits.