



Corporate Overview

OWNERS

In 1993, the three largest healthcare providers in the Portland metropolitan area made the strategic decision to combine efforts to better serve the community by jointly participating in ownership and overall operation of Life Flight Network. Together they could provide this vital service more efficiently for the region than individually-operated, competing flight programs.

Saint Alphonsus merged their Life Flight program into Life Flight Network in 2009, expanding Life Flight Network's service area into eastern Oregon and Idaho and strengthening the consortium partnership.

The combined strength of these world-class health institutions ensures the quality of the program remains as safe and strong today as when it started in 1978.



Saint Alphonsus
A Member of Trinity Health



 **Providence**



OVERVIEW

Life Flight Network, a not-for-profit air medical service, has helicopter, fixed-wing, and ground ambulance bases throughout Idaho, Montana, Oregon, and Washington. Life Flight Network has administrative offices in Aurora, Oregon, and employs approximately over 850 people. Life Flight Network provides ICU-level care and life-saving transport to seriously ill and injured patients from the scene of an emergency or from one hospital to another.

- Scene locations can be remote and difficult to get to by ground.
- Transferring patients from one hospital to another allows patients to receive the specialized care they need if it is not available locally.
- Life Flight Network is an integral part of local emergency medical systems. Providing air and ground ambulances with highly skilled personnel saves lives and improves outcomes.

Working together with local police, EMS, fire departments, emergency responders, and hospitals, we help ensure every patient receives the highest quality critical care.

Life Flight Network's neonatal and pediatric specialty transport teams include neonatal/pediatric registered nurses and respiratory therapists specifically trained in medical transport and the care of critically ill or injured patients ranging from newly born to age 18. Adult teams are trained to handle highly specialized equipment, including patients on LVAD and IABP.

Life Flight Network works with Legacy Emanuel Medical Center and Oregon Health & Science University to provide extracorporeal membrane oxygenation (ECMO) transport.



MISSION, VALUES & VISION

Mission

Saving lives with industry leading care and transport.

Values

The key value of Life Flight Network are customer service, safety, excellence, efficiency, compassion, and social justice.

Vision

Life Flight Network exists to fulfill a vital role – saving lives. With its unique combination of air and ground ambulances and highly skilled personnel, Life Flight Network represents an integral part of regional emergency medical systems. While never losing sight of our present well-being and safety, we must also look towards the future with a vision of realizing positive and sustainable growth in a fiscally sound environment. While service growth allows us to reach an evergrowing population, we must also envision the acquisition of technology and equipment to mitigate risk and provide the best patient care possible.



HISTORY

1978

Beginning as Emanuel Life Flight, the program was owned and operated by Emanuel Hospital (now Legacy Emanuel Medical Center). Emanuel Life Flight was the first hospital-based air ambulance on the West Coast and only the fourth in the nation. Transporting 121 patients in its first year, a French-made Alouette-3 helicopter was the program's inaugural aircraft.

1993

In 1993, Emanuel Life Flight merged with Aircare, a Providence Health System flight program; our name was changed to reflect this milestone, and Emanuel Life Flight became Life Flight Network. This merger and name change came in concert with the decision of the three largest health care providers in the Portland area to jointly participate in the ownership and operation of Life Flight Network; day-to-day operation of Life Flight Network remained under the auspices of Legacy Emanuel Medical Center.

2006-2007

In 2006, the owners made a strategic decision to transfer Life Flight Network from the governance of the hospital structure and separate it into its own entity. The consortium recognized Life Flight Network would need the strength of its own organizational structure if it was going to survive in the rapidly growing and increasingly competitive air medical industry. On October 1, 2007, Life Flight Network was separated from the hospital structure and began operations under its own steam.

2009

Boise-based Saint Alphonsus Life Flight joined Life Flight Network. Both Life Flight Network and Saint Alphonsus Life



Flight realized long-term survivability would depend on the ability to collaborate with other like-minded organizations. Founded in 1986, Saint Alphonsus Life Flight's reputation in Idaho and eastern Oregon was unparalleled.

2011

In April 2011, Portneuf Medical Center merged its flight program into Life Flight Network.

2014

The FAA gave final approval on a Part 135 certificate for Life Flight Network.

2016

Northwest MedStar joined Life Flight Network, adding six base locations to Life Flight Network's footprint and in-house neonatal transport capabilities. Northwest MedStar was formed in 1994 when Sacred Heart's Heartflight and Deaconess' Lifebird air transport programs merged together.

2024

Life Flight Network became the contracted aviation vendor for fixed-wing services for REMSA Health – Care Flight. Life Flight Network provides a Pilatus PC-12 aircraft for Care Flight's Reno, NV, base and oversees all aspects of aircraft maintenance, pilot training, and pilot staffing.



SCOPE OF CARE

Life Flight Network maintains the highest levels of clinical standards in the Northwest and Intermountain West. Life Flight Network transport clinicians are expertly equipped and extensively trained to care for patients with emergency conditions related to trauma, neurology, obstetrics, cardiac (including STEMI), vascular, pulmonary, sepsis, and other medical problems.

In order to maintain the highest clinical standards, we employ critical care flight nurses with five years minimum ICU/ED/trauma experience, flight respiratory therapists with five years minimum experience as a RT, flight and ground paramedics with five years minimum experience, and ground EMTs with two years minimum experience. Members of the neonatal/pediatric specialty teams require extensive experience in a NICU and/or PICU. These highly skilled personnel have the ability and resources to perform a multitude of essential medical function during patient transport.

Under the supervision of Life Flight Network's medical director and associate medical directors, all clinical team members participate in bi-annual advanced skills training (including surgical procedures) in a high-fidelity simulation lab. Ongoing comprehensive clinical rotations at tertiary and quaternary care facilities and via human patient simulators ensure our clinical team maintains the highest standards in critical care transport.

Clinicians have the ability to perform a comprehensive number of medical functions during transport. Each helicopter and fixed-wing aircraft is outfitted with the medical equipment necessary to act as a mobile intensive care unit, including:

- Zoll Propaq Cardiac Monitor
- LTV 1200, Revel or Hamilton T1 Ventilator
- Sapphire Infusion Pump
- Thermal Angel Fluid Warmer
- Blood Products
- Video Laryngoscope

ROTOR-WING FLEET

Life Flight Network operates under its own FAA Part 135 Air Carrier Certificate. Life Flight Network utilizes numerous aircraft to support operations.

Bell 407GX

The Bell 407GX incorporates new avionics with advanced map rendering and an upgraded engine that enable pilots to maintain situational awareness and readiness. The Rolls-Royce dual channel turbine engines deliver exceptional hot and high performance, fuel efficiency, faster start-up, and the ability to cruise at 133 kts/246 km/h.



Bell 429

The Bell 429 is built for rapid response missions. It has ample cabin space and adjustable components to accommodate equipment needs and keep the team comfortable. The aircraft offers excellent performance and advanced avionics with outstanding maintainability and aircraft readiness for HAA operations.



Agusta Westland AW119Kx "Koala"

The Koala reaches speeds of 175 miles-per-hour and comes equipped with a state-of-the-art Garmin G-1000H cockpit, night vision goggle capability, satellite weather, synthetic vision, and the capacity to transport two patients or a specialty team, with unencumbered full-body access.



Eurocopter EC135 (now Airbus)

The twin-engine EC135 is capable of transporting a single patient or specialty team. The rear patient care compartment is separate from the pilot area. The EC135 also has an enclosed tail rotor and is capable of flying under instrument flight rules.



FIXED-WING FLEET

Pilatus PC-12NG

The Pilatus fixed-wing aircraft offers a large cargo style door and a large interior space for patient and team. The PC-12NG has a 1000 mile fuel range and is capable of transporting a single patient or a specialty team.



GROUND TRANSPORTATION

Life Flight Network offers ICU-level emergent ground medical transport because it's imperative we safely and efficiently serve our communities in every possible way regardless if it's by land or by air. Whether it's a fixed-wing transfer, or an emergent interfacility transport requiring Advanced Life Support (ALS), or ICU-level care, we are here to transport patients wherever they need to go.

ICU-Level Critical Care Ground Transport

Life Flight Network operates a fleet of ambulance in various markets. Life Flight Network ground transport teams are made up of Paramedics, EMTs, and EMRs who go through comprehensive training and education. This training focuses on providing the best possible care to the patients we transport.



COMMUNITY OUTREACH

Life Flight Network is dedicated to providing outreach education opportunities. Through a variety of programs for medical professionals, children, and the general public, we enjoy providing valuable information to members of the communities we serve.

Agency Training and Public Education

Life Flight Network regularly offers training and education to hospitals, police, fire and EMS agencies, and public communities by participating in EMS and disaster response drills, landing zone trainings, EMS open houses, safety fairs, SKID/Every 15 Minutes programs, trauma prevention programs, and other events.

EMS and hospital training includes Life Flight Network operations, landing zone setup and coordination, patient loading, and safety around the aircraft, as well as specific topics requested by local agencies. Life Flight Network will gladly participate in any agency or organization's QI/QA chart review process.



Trauma and Critical Care Conferences

Life Flight Network sponsors many EMS, trauma, critical care, and medical conferences throughout Oregon, Washington, Idaho, and Montana, focusing on selected topics such as pre-hospital, resuscitation, time sensitive emergencies, safety, and continuing care and management of trauma and critical care patients. Life Flight Network is committed to bringing continuing education to the communities we serve by providing lecturers for conferences, clinical expertise to skills stations, high fidelity simulation mannequin training, case reviews, and education conferences.

Community Outreach

Life Flight Network welcomes the opportunity to provide an information booth or presentation to public organizations who want to learn about how Life Flight Network operates and the benefits of our membership program. We also offer scheduled tours of any of our bases where you can visit with our on-duty team and tour our aircraft.

Continuing Education

Life Flight Network is committed to providing ongoing educational opportunities. These complimentary services are provided to EMS, trauma, critical care, and medical professionals throughout Oregon, Washington, Idaho, and Montana, focusing on selected topics such as pre-hospital, resuscitation, time sensitive emergencies, safety, and continuing care and management of trauma and critical care patients. Many of these events offer continuing medical education credits free of charge to our partners.

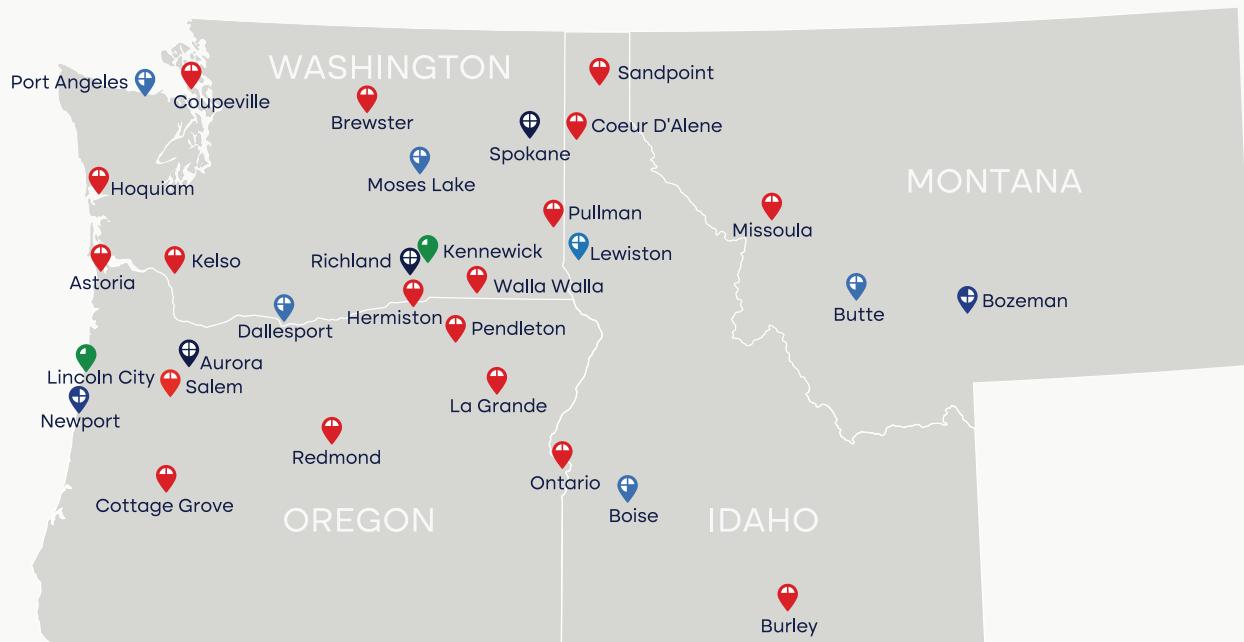


SERVICE AREA

Life Flight Network offers air medical transport across the Pacific Northwest and Intermountain West. Helicopters typically operate within a 175-mile radius of their base but have the capability to fly longer distances. Fixed-wing aircraft can transport patients throughout the nation as well as internationally.

In addition to air medical transportation, Life Flight Network has ground critical care transportation (CCT) available in several locations. Ground CCT is often utilized as a continuation of fixed-wing transports when weather prohibits flying. Non-emergent ground ambulance and wheelchair van transport is provided in the Portland metro area.

Life Flight Network transports emergent scene call patients based upon local and state EMS regulations. Transports between hospitals are based upon physician and healthcare provider referral requests.



AWARDS & ACCOLADES

2022:

AAMS Neonatal Pediatric award of excellence.

2021:

Life Flight Network was awarded AAMS Program of the Year.

2019:

Life Flight Network was inducted into Oregon Business magazine's Hall of Fame for being ranked as one of the Best Nonprofits to Work for in Oregon for ten consecutive years.

2016:

Life Flight Network was named the Best Large Nonprofit to work for in Oregon by Oregon Business magazine for the second time and was recognized by the Portland Business Journal as one of the Most Admired Companies.

2015:

Life Flight Network received the AAMS Excellence in Community Service Award in recognition of our continuing broad-based commitment to the communities served and our dedication to various outreach and training programs.

2012:

Life Flight Network was named the Best Large Nonprofit to Work for in Oregon by Oregon Business magazine, after previous top 15 rankings in 2010 and 2011. Since then, Life Flight Network has consistently ranked in the top 10.

2011:

The program was named Oregon's Fastest Growing Private Company by the Portland Business Journal.

2009:

Life Flight Network proudly accepted the AAMS Program of the Year award. This prestigious honor established a benchmark of excellence the program incorporates into current planning and operations and is dedicated to building upon into the future.

2008:

Life Flight Network received the Oregon EMS Commitment to Quality Award.



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