



**STATE INFORMATION
TECHNOLOGY
SERVICES DIVISION**

Department of Administration

John Lewis, Director

Tim Bottenfield, State Chief Information Officer

**CIO Report
Legislative Finance Committee
2019-20 Q2**

Exceptions Granted to State Agencies (2-17-515, MCA) (October 2019 – December 2019)

1. State CIO, Tim Bottenfield sent:
 - a. COR Director, Reginald Michael a conditional approval letter for an exception request to Executive Order 09-2106 on October 10, 2019.
 - b. OPD Director, Rhonda Schaffer a denial letter for an ITPR Policy on October 30, 2019. VLC was put on the banned software list and it was removed from State PCs on 10/1/2019. This exception request was in conjunction with an ITPR request to receive an extension to use VLC Media Player.
 - c. HIS Director, Bruce Whittenberg an approval letter for an exception to Section IV (Requirements) of the Online Electronic Payment Processing Policy, stating “All online collection of funds shall use the State Electronic Payment Processing portal on October 17, 2019.
 - d. OPD Director, Rhonda Schaffer a denial letter to STD-Identification and Authentication Standard, B-8 unless they worked with NTSB “Zoom Team” to develop a solution using the enterprise accepted conferencing tools on September 4, 2019. SITSD completed a review of the OPD Zoom Workstation System Security Plan (SSP) that adheres to State of Montana Risk Management Framework (RMF) Standard requirements. The risk was marked as “Low” and a letter with this assessment was sent to Director Schaffer on November 20, 2019.
 - e. HHS Director, Sheila Hogan an approval letter for an exception to paying for extended support and not isolate systems with unsupported software (Windows Server 2008R2 and SQL2008 are at end of life) on December 23, 2019. To date, HHS has not used the exception request and we do not expect them to do so as they purchased extended support.
 - f. STF President, Laurence Hubbard a conditional approval letter for an exception to directive number 3 of Executive Order 09-2016 on December 24, 2019.

Information Technology Projects (2-17-512, MCA and 2-17-526, MCA)

1. The information technology project portfolio report, supplemental reports, and post implementation reports are located at <https://lfcreports.mt.gov>.

Policy Changes (5-12-205, MCA) (October 2019 – December 2019)

1. FRM-Rules of System Usage for Elevated Privileges – Sample Form (approved)
2. STD-Technical Large Cyber Incident Handling Standard (approved)
3. PRO-Change Management Procedure (approved)

Information Technology Procurement Requests (ITPR) (October 2019 – December 2019)

1. Total Number of ITPR’s – 265
2. Denied ITPR’s – 2
3. Total Costs – \$28,734,094.32
4. Annual Ongoing Cost – \$6,168,149.33



**STATE INFORMATION
TECHNOLOGY
SERVICES DIVISION**

Department of Administration

John Lewis, Director

Tim Bottenfield, State Chief Information Officer

5. ITPR's with \$0.00 Cost – 34

Agency Procurement Report (October 2019 – December 2019)

1. Total number of IT items purchased – 541
2. Total cost - \$508,480.10
3. Agencies – DOA, COR, DOR, FWP, MDT, MSF
4. Items Include - Desktop PCs, Approved Software, non-networked prints, PC accessories, UPS, etc.