

## PUBLIC INFORMATION REQUESTS

### State Auditor's Office Quarterly Period Reporting, April 1, 2025, through June 30, 2025 (due July 1)

Request	Requester	Information Requested	Request Date	Status of Request	Hours to Fulfill	Costs Imposed	Date Completed
1	Gary Zadick	I am trying to find a registered agent for service for Endurance Assurance Corporation which is a part of Sompco International Companies which is headquartered in New York. The Secretary of State website lists the registered agent for Endurance Assurance Corporation as expired in 2016 and has no listing for Sompco International. I want to serve Endurance and Sompco with a Complaint to be filed in Montana. Can you advise me if it has a registered agent of if I can serve the them through CSI pursuant to 33-1-605, 606 et seq.	4/1/25	Completed	0.5	\$0.00	4/2/25
2	Justin Wenig	<p>I am requesting public records related to purchases, specifically:</p> <ul style="list-style-type: none"> <li>• A list of purchase orders, transactions, or paid invoices from January 1, 2022 to present date, including but not limited to: <ul style="list-style-type: none"> <li>o Purchase date</li> <li>o Vendor name</li> <li>o Description of goods/services purchased</li> <li>o Line item quantity</li> <li>o Line item price/amount</li> </ul> </li> <li>• If vendor names are coded in the file, please provide a vendor list with corresponding codes.</li> </ul> <p>I am looking for existing, already maintained electronic records (without copying, scanning, or printing).</p> <p>Should this request be denied wholly or partially, please provide a detailed justification for each decision, citing specific exemptions under the MT Freedom of Information Act. Additionally, I request that all segregable portions of otherwise exempt material be provided.</p> <p>Should you need further information or clarification to expedite this request, do not hesitate to contact justin@usestarjump.com.</p> <p>Thank you for your attention and cooperation. I look forward to your prompt response within the statutory period.</p>	4/3/25	Closed - no response to invoice	0.5	\$0.00	4/9/25
3	Caitlin Ostroff	<p>I'm a reporter for The Wall Street Journal.</p> <p>I'm writing to request copies of consumer complaints, regulatory actions or other disciplinary history for all insurance agents registered to sell in your state. I request these records for each of the past 10 years or as far back as you have electronic records.</p> <p>Please inform me of any costs pursuant to fulfilling this request before filling it. I request that these records be supplied in electronic format.</p>	4/4/25	Closed - no response to invoice sent	1060	\$37,327.76	5/20/2025

4	Jennifer Schiel	<p>Consumer complaints filed with the Montana Commissioner of Securities and Insurance from January 1, 2005, to the present against any of the following entities:</p> <ul style="list-style-type: none"> <li>o United Services Automobile Association (USAA)</li> <li>o USAA Casualty Insurance Company</li> <li>o USAA General Indemnity Company</li> <li>o Garrison Property and Casualty Insurance Company</li> </ul> <p>Specifically relating to:</p> <ul style="list-style-type: none"> <li>o Personal Injury Protection (PIP) claims</li> <li>o Medical Payments (MedPay) coverage</li> </ul> <p>Including allegations of:</p> <ul style="list-style-type: none"> <li>o Denial or underpayment of claims</li> <li>o Delay in claim handling</li> <li>o Improper claim reduction practices</li> </ul> <p>2. Any market conduct examinations, targeted investigations, audits, or regulatory reviews of USAA or its affiliated entities listed above that pertain to:</p> <ul style="list-style-type: none"> <li>o PIP or MedPay coverage</li> <li>o Claim denial, reduction, or settlement practices</li> <li>o Compliance with Montana insurance laws and regulations regarding such claims</li> </ul> <p>3. Any administrative actions, consent orders, correspondence, fines, corrective action plans, or disciplinary measures imposed on the above companies related to PIP or MedPay claim practices.</p>	4/9/25	Closed - no response to clarifying questions	0		
5	Kristine Hawkins	<p>I brought suit against USAA Casualty Insurance Company and its insureds for causing a fire at my house.</p> <p>USAA Casualty Insurance Company is not registered with the Montana Secretary of State.</p> <p>I need to serve process of the complaint on USAA Casualty Insurance Company.</p> <p>Can you please tell me how to serve it?</p>	4/13/25	Closed; not a PIR	0.5	\$0.00	4/22/2025
6	Jozelyn Segura	Rick's Auto Body is looking to request the labor rate survey with data from Travelers Insurance company for the prevailing market rate in Missoula, MT or area code 59808.	4/14/25	Completed	0.5	\$0.00	5/13/2025
7	Jozelyn Segura	Rick's Auto Body is looking to request the labor rate survey with data from Travelers Insurance company for the prevailing market rate in Missoula, MT or area code 59808.	4/14/25	Completed	0.5	\$0.00	5/13/2025
8	Jozelyn Segura	Rick's Auto Body is looking to request the labor rate survey with data from the Government Employees Insurance Company (GEICO) for the prevailing market rate in Collision Repair for Missoula, MT or area code 59808.	4/14/25	Completed	0.5	\$0.00	5/13/2025
9	Ziaoqi Chen	<p>I would like to request a copy of the most recent annual financial statement for Attorneys For Freedom Risk Retention Group (AFF-RRG), a Montana-registered RRG. Per Montana Code Ann. § 33-28-107, AFF-RRG should have submitted an unaudited GAAP annual financial statement by April 1st every year. If I understand correctly, this data should be considered public information. If the data is not public information, please let me know.</p> <p>If available, I'd also like to receive their audited financial statement.</p>	4/16/25	Completed	0.5	\$0.00	4/16/2025

10	Casey Whalen	<p>This correspondence is a formal request under provisions of Montana code (MCA) 2-6-1001 et seq. and under Montana law to request and receive information on matters within this correspondence.</p> <p>I, Casey Whalen am formally requesting that this office, and the State of Montana, verify any compensation by the U.S. government or any other entity in regards to case CV-22-74-GF-BMM-JTJ. Where the CSI Office and the State of Montana were defendants and making claim to a \$77,514.50 for the Lynne Egan Memorial Fund and has or has not been compensated by any entity through the voluntary sale of John Kevin Moore's, LLC Milk River hunting preserve property in Valley County. This holding was voluntarily sold in 2024 to satisfy a court-ordered Restitution on case# 417-CR 42. and the authorized disbursements as ordered by the Federal Court.</p> <p>This CSI Office and or the State of Montana need to verify if the State was or was not compensated in any way for the claim of recovery of \$77,514.50.</p>	4/22/25	Completed	0.5	\$0.00	4/29/2025
11	Derek Centola	<p>Please provide:</p> <p>All government records related to, regarding, or in connection with the approval of services provided by Attorneys For Freedom Risk Retention Group, Inc., in Montana, including, but not limited to:</p> <p>(1) documentary submissions by Attorneys For Freedom Risk Retention Group, Inc.;</p> <p>(2) any and all supporting materials to said submission;</p> <p>(3) evaluations, examinations, assessments, or investigations by the Office of the Montana State Auditor of Attorneys For Freedom Risk Retention Group, Inc.;</p> <p>(4) communications to and from Attorneys For Freedom Risk Retention Group, Inc., its parent company, subsidiary, or any officer, director, or agent of Attorneys For Freedom Risk Retention Group, Inc., including, but not limited to, communications between Erin Synder, supervisor in the captive division;</p> <p>(5) any and all preliminary approvals of Attorneys For Freedom Risk Retention Group, Inc.'s services, including such preliminary approvals by Erin Synder; and</p> <p>(6) any and all documents involved in the approval process, including the final approval.</p>	4/24/25	In process	20	\$883.24	
12	John Morrison	Requesting the 2021 and 2022 annual statements of Beazley Insurance Company, Inc. I have the 2024 version, which is 183 pdf pages. Need the 21 and 22 versions. Thank you.	4/23/25	Completed	0.5	\$0.00	4/28/2025

13	Nathan Kauffman	<p>Electronic request for fiscal year 2024 Direct Premiums Written, Net Premiums Written, Total Assets, and Policyholder Surplus values for the below MT domiciled companies. I have included each of their NAIC number following the company name.</p> <p>Big Sky Farm Mutual Insurance Company, 15041  Cascade Farmers Mutual Insurance Company, 15043  Farmers Mutual Fire Insurance Company, 15044  Farmers' Mutual Insurance Company of Montana, 15045  Fergus Farm Mutual Insurance Association, 14118  Flathead Farm Mutual Insurance Company, 14201  Tri-County Farmers Mutual Insurance Company, 15049  Wheat Growers Farm Mutual Insurance Company, 15051</p>	4/24/2025	Completed	0.5	\$0.00	4/28/2025
14	Matthew Monforton	<p>Please provide copies of any documents in your possession relating to John Looney, Do Process, Inc., or Bad Boy Bail Bonds, including but not limited to any communications to or from Francis "Frank" Cote relating to Mr. Looney, Do Process, Inc., or Bad Boy Bail Bonds. Please note that Chris McConnell has already produced documents to us in response to a prior request we made in mid-October 2024. You need not provide any duplicates of documents already produced in response to last fall's request. Feel free to contact me if you have any questions. Thank you.</p>	4/25/2025	In process	5.5	\$233.04	
15	Jacquie McAdam	<p>I have filed a claim with my insurance because large rolls of roofing material fell on the roof of my commercial building during the course of the delivery. My policy clearly states falling objects are a "specified cause of loss." The insurance adjustor is claiming "The common law definition for falling objects advises that objects fall without a 3rd party or human involvement. When there is human involvement, it's considered a dropped object, and the improper repairs language applies."</p> <p>Is this true? (Frankly, this sounds like semantics, to me...) Thank you for your assistance.</p>	5/5/2025	Closed; not a PIR	0.5	\$0.00	5/13/2025

16	Emmanuel Yimfor	<p>Dear FOIA Officer,</p> <p>Pursuant to Montana's Freedom of Information Act and applicable state public records laws, I respectfully request access to all historical data on investment adviser representatives (IARs) in your state as contained in Form U4 and Form U5 filings from 2000 through 2025, or for as many years as are available in your records.</p> <p>Specifically, I am requesting the following data derived from Form U4 and Form U5 filings, provided in CSV or Excel format, structured similarly to the sample files I've received from other state regulators (attached):</p> <p>1. Basic identifying information for each IAR from Form U4 (excluding sensitive personal data), including:</p> <ul style="list-style-type: none"> <li>- Individual CRD number</li> <li>- Date of birth (month and year only if full date cannot be provided)</li> <li>- State/province and country of birth</li> <li>- Gender</li> <li>- Physical characteristics as reported in Form U4 (height, weight, hair color, eye color)</li> </ul> <p>2. Residential history information for each IAR from Form U4, including:</p> <ul style="list-style-type: none"> <li>- Individual CRD number</li> <li>- Sequence number</li> <li>- From and to dates of residence</li> <li>- Address information (street, city, state, country, postal code)</li> </ul> <p>3. Termination records from Form U5 filings, including:</p> <ul style="list-style-type: none"> <li>- Organization CRD number and name</li> <li>- Individual CRD number and name</li> </ul>	5/14/2025	In process			
17	Paul Hamby	I'm reaching out as a reporter with the Billings Gazette to confirm that CSI has suspended the surety insurance producer license of Louis Ikeda, who was working as a bail bondsman in Billings for Northwest Bail Bonds. If so, can the commission put out the reasoning behind the suspension, and whether Ikeda has challenged that suspension? I appreciate any information CSI can share.	5/14/2025	Completed	0.5	\$0.00	5/16/2025
18	Paul Hamby	I am reaching out as a reporter with the Billings Gazette to confirm whether Northwest Bail Bonds or its owners, Joel Graff and Josie Passes, are currently being investigated for malpractice as bail bonds agents. If so, are you able to confirm whether their license to operate as bail bonds agents in Montana has been suspended? I appreciate any information you can share.	5/14/2025	Completed	0.5	\$0.00	5/15/2025

19	Melanie Parchment	<p>I am reaching out to seek verification regarding the legitimacy of an insurance company, **All State Malpractice Insurance**, which offers malpractice coverage for medical professionals providing telehealth services.</p> <p>As a registered nurse exploring telehealth opportunities, I came across this company through a telehealth platform that I have signed up with. However, I have encountered several concerns that raise questions about its credibility:</p> <ul style="list-style-type: none"> <li>- The listed phone number appears to be a cell phone, and my attempts to reach them have been unsuccessful.</li> <li>- The company only provides a **P.O. Box** as its address, rather than a physical business location.</li> <li>- There is limited publicly available information regarding its operations.</li> <li>- I suspect that the telehealth platform ( OpenTelemed) might be behind this insurance company.</li> </ul> <p>Given these concerns, I would greatly appreciate any assistance in verifying whether **All State Malpractice Insurance** is a legitimate and properly registered insurance provider. Below is the contact information they have provided:</p> <ul style="list-style-type: none"> <li>- **Phone Number:** 917-383-3838</li> <li>- **Address:** PO BOX 807, Sweet Grass, MT 59484</li> <li>- **Email:** info@allstatemalpractice.com</li> <li>- **Website:** [allstatemalpractice.com](http://allstatemalpractice.com)</li> </ul>	5/15/2025	Completed; CSI doesn't show any record of the company			6/19/2025
20	John Morrison	Hello. I would like to see the latest annual report, including jurat page, for Mountain States Healthcare Reciprocal RRG. Thank you.	5/19/2025	Completed	0.5	\$0.00	6/11/2025
21	Nancy Marks	Hi: I am from MT43News in Townsend. Saw your email about your convention in Helena. We would love to advertise the event in our paper. Could we please talk? Thanks. Nancy Marks	5/21/2025	Closed; not a PIR	0.5	\$0.00	6/19/2025

22	Joshua Wahls	<p>Dear Records Officer,</p> <p>Pursuant to your state's Public Records Act (or equivalent open records law), I am requesting access to certain aggregated, anonymized public records pertaining to life insurance and annuity products regulated by your department.</p> <p>The purpose of this request is to gather data for research and public information, to analyze trends, and to better understand the life insurance and annuity markets within your state and across the United States.</p> <p>I intend to post all findings either on my website, insurancebyheroes.com and/or depending on data quality and results, pursue publication in scholarly journals for public benefit.</p> <p>We request the following aggregated, anonymized statistics for each calendar year: 2019, 2020, 2021, 2022, 2023, and 2024 (year-to-date, or the most recent full year available for 2024 data, clearly indicating the period covered for 2024). If precise data for 2024 is not yet compiled, please provide data for 2019-2023.</p> <hr/> <p>*REQUESTED AGGREGATED STATISTICS (2019-2024, unless otherwise specified)*</p> <p>A. Life Insurance Market Data &amp; Claims Processing (Individual Policies)</p> <p>A-1. For individual life insurance policies:</p> <p>a. Total number of policies in force at year-end.</p> <p>b. Total face amount of policies in force at year-end.</p> <p>A-2. For new individual life insurance policies issued each year:</p> <p>a. Total number of new policies issued.</p> <p>b. Total face amount of new policies issued.</p> <p>A-3. For individual life insurance death benefit claims:</p> <p>a. Total number of claims received.</p> <p>b. Total number of claims paid.</p> <p>c. Total dollar amount of claims paid.</p> <p>d. Total number of claims denied.</p>	5/28/2025	In process			
23	Casey Eschmann	<p>We are seeking an Excel document or .csv file containing a list of contact information for resident insurance producers and adjusters.</p> <p>Pertinent information that would allow us to advertise our services to licensees would be:</p> <ul style="list-style-type: none"> <li>- First &amp; Last Name</li> <li>- E-mail address</li> <li>- Lines of Authority</li> <li>- License Expiration Date</li> <li>- CE compliance status</li> </ul> <p>We appreciate your time in reviewing our inquiry, and we hope to continue offering quality service &amp; education to your state's licensees in the coming years.</p>	6/4/2025	Completed	0.5	\$0.00	6/9/2025

24	Teresa Lewis	I have sent multiple emails and just recently received a response back from months ago that was relied upon for the your office to agree with the settlement offered from GAP, which I do not agree with. After I receive the information I will better understand why your office agreed with one of the worse explanations for the GAP settlement that I've ever read from a company. I was shocked that it was approved and not identified as fraudulent business practices.	6/7/2025	Completed	1	\$0.00	7/3/2025
25	Jonathan Ross	I am requesting the latest Financial Examination Reports for the below two entities domiciled in Montana. I wish to review these documents to get a further understanding of their reinsurance agreements, as many states provide detailed information on the reinsurance structures for insurance companies in the Financial Examination Reports. Please let me know if you have any questions regarding the request. Thank you!  American Trucking and Transportation (NAIC #11534) Farmers Union Mutual (NAIC #28436)	6/20/2025	Completed	0.5	\$0.00	7/1/2025
26	Isabel Penaranda	We write to you as researchers from various academic institutions who seek to use our capacities and expertise in climate risk data analysis, housing policy, and financial market regulation to assist policymakers and regulators like you in developing effective, long-term, and justice-centered responses to the current turmoil in home insurance markets in Montana and across the country.  Pursuant to the Montana Public Records Act, we write to request data on the multifamily insurance and renters insurance markets. We are concerned that many conversations about insurance markets are focusing almost exclusively on single family homeowners, and we hope to bring new insights into what is happening for multifamily housing providers and for tenants.  As such, our request is as follows: 1. Zip code level anonymized data on property insurance policies – both private market and residual market – for multi-family rental housing buildings from 2021-2024. Variables requested are: <ul style="list-style-type: none"> <li>● Policy counts</li> <li>● Deductible</li> <li>● Total insured value</li> <li>● Premiums</li> <li>● If non-profit affordable housing buildings are designated separately from market-rate housing, please include that information.</li> </ul> 2. Zip code level anonymized data on renters insurance policies – both private market and residual market – from 2021-2024; Variables requested are: <ul style="list-style-type: none"> <li>● Policy counts</li> <li>● Deductible</li> <li>● Total insured value</li> <li>● Premiums</li> </ul>	6/24/2025	In process			



27	Alexandra Ulmer (Reuters)	I am requesting an opportunity to inspect or obtain copies of all records and communications between May 15, 2025 and the present (June 12, 2025 or whenever this request is processed) to or from James Brown and/or his office about Vice President JD Vance and Second Lady Usha Vance's visit to Montana and with the Murdochs.	6/12/2025	In process			
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