

Legislative Finance Committee IT Project Portfolio: Post Implementation Report

LFC Meeting Date:

1. Agency: Department of Transportation
2. Project title: electronic Permitting, Audit, Registration, Tax (ePART)
3. Executive sponsor: Larry Flynn
4. Project close date: May 22, 2016
5. Appropriated budget amount: Used existing appropriation authority and Federal Grants (please refer to the ePART LFC report)
6. Total project development cost: 3,411,677.00
7. Expected ongoing annual cost: 402,144.00
8. Year the ongoing annual cost started: 2016
9. Funding source(s) for ongoing cost: Highway State Special Revenue (HSSR)
10. List the primary project goals: Replace the existing permitting, registration, tax, and audit system.
11. List the key project objectives, the metrics used to measure these objectives, and the final metric results.

	Key Objectives	Metric Used	Final Results
1	Complete functional requirements	A full document for each part of the project was complete and finalized by the vendor and MDT SME's.	Full acceptance of final documents.
2	Product implementation	The business users were able to review the system functionality based on the functional requirements documents in a sandbox environment. Discrepancies were dealt with immediately	The product was implemented.
3	Product testing	The business users used test scenarios traced to requirements to fully test the system.	Full end to end testing of the system and all functionality to include interfaces was complete and any issues were corrected prior to going live.
4	Training	The vendor provided training and numerous training materials to the individuals at MDT HQ.	The MDT HQ staff were trained and in turn the MDT HQ trainers trained field staff, enforcement staff, and MDT customers.

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12. List and describe all post-implementation issues that have arisen and, if they have been resolved, what was the solution. If they have not been resolved, describe actions taken so far and possible solutions. Also list and describe any possible concerns.

	Start Date	Resolved Date	Issues and Concerns
1			N/A
2			
3			

13. Please add any additional comments the agency would like to provide to the committee, if any. The vendor has an issue ticket system set up that we log issues and enhancement request. MDT has set up a configuration control board (CCB) to review any enhancement requests for priority and return on investment.