

**Legislative Finance Committee
IT Project Portfolio: Post Implementation Report**

Project Information	
Agency	HHS
Project Title	Medicaid E&E and CHIMES MA/HMK EA Integration (Phase 1)
Current Date	9/7/2017
Sponsor	Laura Smith
Project Manager	Justyn Katsilas
Project Delivery Date	9/26/2016
Appropriated Budget Amount	\$26,882,680
Total Project Development Cost	\$24,708,205
Expected Ongoing Annual Cost	\$0 – Is part of Annual M&O for CHIMES
Year the Ongoing Annual Cost Began	NA
Funding Sources for Ongoing Cost	Federal Fund and State Funding
Primary Project Goals	<ol style="list-style-type: none"> 1. Meet changes to federal and state regulations 2. Automate application and enrollment processes for SNAP, TANF, and MA/HMK

Please list the key project objectives, metrics used to measure objectives, and final metric results.		
Key Objectives	Metric Used	Final Results
Self Service Portal Updates	Changes/Functionality met requirements and passed UAT	Successfully implemented and operational
Task Based Case Management (Phase 1)	Changes/Functionality met requirements and passed UAT	Successfully implemented and operational
Alert and Report Review	Changes/Functionality met requirements and passed UAT	Successfully implemented and operational
Medicaid Integration	Changes/Functionality met requirements and passed UAT	Successfully implemented and operational
Notice Review and Consolidation	Changes/Functionality met requirements and passed UAT	Successfully implemented and operational
Transition Interfaces to Enterprise Service Bus	Changes/Functionality met requirements and passed UAT	Successfully implemented and operational

Please describe all post-implementation risks, resolutions, and concerns. If the risks have not been resolved, describe actions taken and possible solutions.		
Start Date	Resolved Date	Issues and Concerns
04/2015	05/2015	Unknown issues with SSP automations. Resolved with patch builds
08/2015	09/2015	Training issues and business process gaps identified for Task Based Case management. Resolved in progress with process changes and training program improvements.
02/2016	03/2016	Additional notice issues identified with notice text and printing processes. Resolved with updates as needed.

Please add any additional comments.

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